



September 19, 2017

To Whom It May Concern:

I would like to take a moment to highlight the exceptional work of one of your employees, Donna Orr.

Donna has been an absolute delight to work with this past year – she is a gem, and a priceless addition to the HelmsBriscoe team. I cannot say enough good things about Donna – I was in desperate need of help finding meeting locations for our organization and when Donna reached out to me, she was an answered prayer. Donna has consistently gone above and beyond the call of duty in order to assist me and the Alliance, and I am so thankful to be doing business with her. In fact, even when a hotel “swooped in” and got my supervisor to sign a contract for an annual meeting after lowering a quote because of Donna but refusing to honor Donna’s part in the negotiation, she continued to work with me looking for a location for the following year. Most people would have cut their losses and moved on, but Donna was still willing to help me find and set up two of our last meeting venues – she stuck it out with me and took care of my needs, even when my company didn’t initially return the favor. That kind of dedication and grace is worth pointing out; Donna truly is a class act.

I’ve not had the pleasure to work with HB before now, so I can’t speak to the company standard of excellence. But, if Donna is any indication, and I can use her as a measuring stick, then I can say without hesitation that you have an incredible team. Donna’s prompt response to all of my emails, her detailed reports, her willingness to go on site tours with me, her insight and wisdom in the contract process, her kindness, humor and professionalism, and many MANY other attributes have not gone unnoticed or unappreciated by me or Western Energy Alliance. Donna has become a true friend, and I look forward to our continued partnership for years to come!

Thank you and best regards,

A handwritten signature in black ink that reads "Gina Brooke". The signature is fluid and cursive.

Gina Brooke
Western Energy Alliance
Manager of Administration & Events